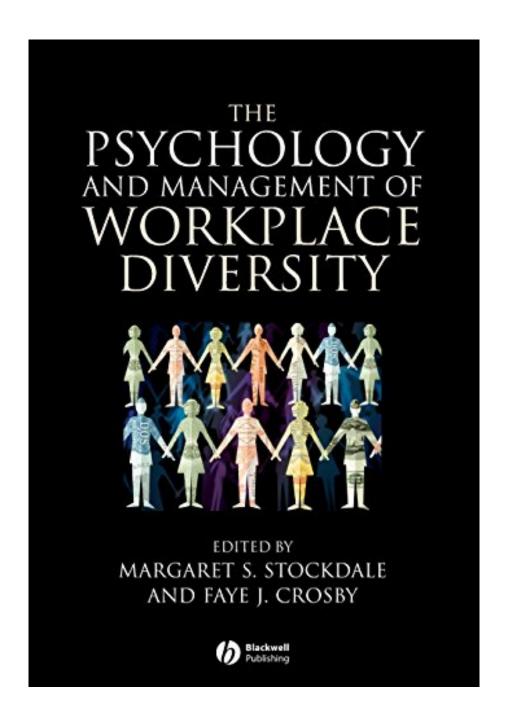


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Review

"This book will be of major interest to scholars and practitioners interested in learning how to manage diversity in the workplace. The editors have assembled a savvy panel of authors who provide practical, theoretically-based suggestions for creating and sustaining diversity with the goal of strengthening employee relations and organizational effectiveness. Particularly noteworthy are the separate chapters devoted to the unique problems associated with different dimensions of diversity including race and ethnicity, gender, disability, age, sexual orientation and obesity." Samuel L. Gaertner, University of Delaware

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From the Back Cover

Immigration and globalization, combined with new civil rights laws and changes in public opinion have resulted in vastly increased workplace diversity in the last half-century. The Psychology and Management of Workplace Diversity represents a timely addition to current offerings on this growing sub-discipline. The chapters, written by prominent scholars chosen for their expertise in specific domains, provide sophisticated and comprehensive views of the challenges and opportunities that diversity poses for organizations, their leaders, and their members.

The book begins by outlining the demographic forces and legal developments that create the environment in which diversity management is needed. It then presents a series of models that describe and explain the processes involved and examines how diversity has, does, and should work with respect to a series of dimensions, including gender, race or ethnicity, age, disability, obesity, sexual orientation, and social class. The volume concludes with an extended view that provides guidance on how organizations can change to become more multiculturally inclusive, describes diversity management around the globe, and suggests some strategies for managing diversity. Each chapter presents additional, sometimes controversial, issues in boxes to provoke thought and discussion.

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This is an extraordinarily well researched, well-presented, and masterfully edited work on the psychology and management of diversity. The authors have taken the subject well beyond the surface rhetoric and HR parlance of 'valuing diversity'--indeed, they have driven right up to the door of bias and prejudice and sped on through to a deeper level of understanding, by credibly and convincingly making the case for why diversity is good for business. I have used this work in my university classes and recommend it to others. The case references are extremely useful in helping doubters see the 'real time' benefits of enlightened thinking in a complex and conflicted world.

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